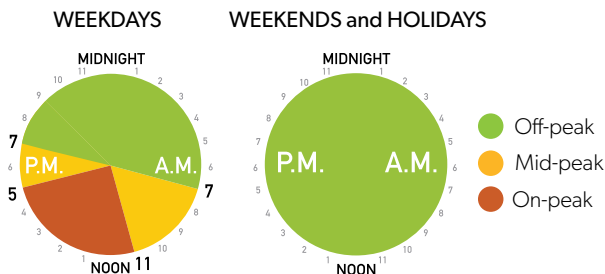


Summer time-of-use hours in effect

May 1 to October 31 time-of-use hours



New electricity prices for May 1, 2018 (mainly unchanged)

OFF-PEAK

6.5 ¢ / kilowatt hour (kWh)

MID-PEAK

9.4 ¢ (kWh)

ON-PEAK

13.2 ¢ (kWh)

These are the prices that appear on the electricity line of your bill and are only for the electricity you use. They do not include other charges like delivery.

For summer, households that aren't yet on time-of-use pricing will pay 7.7¢/kWh for the first 600 kWh of electricity they use per month and 8.9¢ for each additional kWh. Small businesses will pay 7.7¢/kWh for the first 750 kWh of electricity they use per month and 8.9¢ for each additional kWh. If you signed a contract with an electricity retailer, you pay the price agreed upon in the contract, not the price set by the OEB.

For more information, visit oeb.ca OR call the numbers below.

OEB Consumer Relations:

1-877-632-2727 (Toll-free within Ontario)

416-314-2455 (Within the Greater Toronto Area or from outside Canada)

TTY:

1-844-621-9977 (Toll-free within Ontario)

416-544-5190 (Within the Greater Toronto Area or from outside Canada)

Aussi disponible en français.

Help for low-income consumers

ONTARIO ELECTRICITY SUPPORT PROGRAM (OESP)

This program provides low-income customers with a monthly ongoing bill credit ranging from \$35 to \$75 to reduce their electricity bill.

For more information, and to see if you qualify, visit OntarioElectricitySupport.ca or call 1-855-831-8151.

LOW-INCOME ENERGY ASSISTANCE PROGRAM (LEAP)

Customers who are behind on their bill and face having their service disconnected may be able to get **up to \$500** in emergency assistance for their electricity bills (**\$600** if home is heated electrically) and **up to \$500** for their natural gas bills.

For more information, and to see if you qualify, please visit oeb.ca/leap.

For more ways to get help with your energy bills, please visit oeb.ca/billhelp



ONTARIO
ENERGY
BOARD